



General explanations and information for the public



Volunteering in times of emergency: ISA (Initial Self Aid)

The Ashdod Municipality trains special teams, ISA Teams (Initial Self Aid), to assist in rescue operations in the event of an earthquake and/or building collapse.

The first ISA teams in Ashdod were set up in 2013 by the municipal security department and the head of the emergency department at the neighborhood administration. Since then, ISA teams have been set up in each neighborhood administration as well as a volunteer ISA team of United Hatzalah.

The training process for ISA teams requires both theoretical studies and practical training and from time to time, the teams participate in refresher exercises and skills training with the Home Front Command.

ISA teams - designation and roles

In emergency situations, ISA volunteers will provide assistance to the community in the following fields:

- Locating and rescuing people trapped in rubble until the arrival of professional rescue services.
- Providing initial first aid.
- Putting out fires.
- Locating potential dangers at an incident.
- Giving instructions to residents at the site of an incident on how to behave.
- Connecting with the emergency services and handing over information.

Why are the ISA teams needed?

Earthquakes occur quickly and surprisingly, causing serious destruction of buildings and infrastructure. Professional emergency rescue organizations will only be able to reach the scene of an incident after a few hours (at best), hence the need for local forces to provide rescue services.

How to volunteer?

For more details and registration: Colonel (Res.) Efraim Banuv, head of the industry administration and the emergency department at the neighborhood administration: 08-6635570 or email: efraimb@ashdod.muni.il